### **Position Description**

Position Medical Imaging Technologist - Radiology
Team / Service Radiology Department, Hutt Hospital

**Directorate** Medical & Acute Services

**District** Capital, Coast & Hutt Valley

**Responsible to** Charge MIT General and/or Charge MIT CT

Children's Act 2014 This position is classified as a children's worker, requiring a safety check including

police vetting before commencing and every three years

**Location** This position is expected to work at Hutt Hospital

### **Health New Zealand**

The Health System in Aotearoa is entering a period of transformation as we implement the Pae Ora/Healthy Futures vision of a reformed system where people live longer in good health, have improved quality of life, and there is equity between all groups.

We want to build a healthcare system that works collectively and cohesively around a shared set of values and a culture that enables everyone to bring their best to work and feel proud when they go home to their whānau, friends and community. The reforms are expected to achieve five system shifts. These are:

- 1. The health system will reinforce Te Tiriti principles and obligations
- 2. All people will be able to access a comprehensive range of support in their local communities to help them stay well
- 3. Everyone will have equal access to high quality emergency and specialist care when they need it
- 4. Digital services will provide more people the care they need in their homes and communities
- 5. Health and care workers will be valued and well-trained for the future health system

#### **Context**

Capital, Coast & Hutt Valley district provides hospital and health services in primary, secondary and tertiary healthcare to a total population base of approximately 445,000 citizens.

We are accountable for meeting the needs of and improving health outcomes for all the constituent populations of our district, and the region more broadly. Together we:

- provide secondary and tertiary, medical and surgical hospital services alongside community based health care
- fund local health providers and work collaboratively with the community to create and support multiple health education initiatives and projects within the region
- deliver health services directly as well as contracting external providers
- provide local, sub-regional, regional and national health services as well as community-based health, rehabilitation and support services.

The majority of the district's population live in Wellington and Lower Hutt. The Māori and Pacific populations of Lower Hutt and Wellington are proportionally similar, with the largest Pacific population in the region in Porirua. Kapiti and Upper Hutt have similar numbers of Māori and Pacific people. Most people are enrolled with a GP near their place of residence, so the increasing focus on community-based healthcare is expected to lead to better health outcomes for these population groups. Hutt Hospital provides secondary and some tertiary, medical and surgical hospital services alongside community based health care from its main facility in Lower Hutt City. In addition to funding local health providers and working collaboratively with the community to create and support multiple health education initiatives and projects, Hutt Hospital is the centre for five tertiary regional and sub-regional services - Plastics, Maxillofacial and Burns Services; Rheumatology; Dental Services; Regional Public Health; and Regional (Breast and Cervical) Screening Services.

Wellington Regional Hospital in Newtown is the region's main tertiary hospital with services such as complex specialist and acute procedures, intensive care, cardiac surgery, cancer care, neurosurgery and renal care. The hospital is the key tertiary referral centre for the lower half of the North Island and the upper half of the South Island.

Kenepuru Community Hospital and Kapiti Health Centre provide secondary and community services based in Porirua and the Kapiti Coast

MHAIDS is the mental health, addictions and intellectual disability service for the Wairarapa District and Capital, Coast & Hutt Valley District, with multiple specialist facilities. Ratonga Rua-o- Porirua is our forensic, rehabilitation and intellectual disability inpatient unit.

## Te Tiriti o Waitangi and Māori Health Outcomes

Māori are the indigenous peoples of Aotearoa. We have particular responsibilities and accountabilities through this founding document of Aotearoa. We value Te Tiriti and have adopted the following four goals, developed by the Ministry of Health, each expressed in terms of mana and the principles of:

Mana whakahaere Effective and appropriate stewardship or kaitiakitanga over the health and disability

system. This goes beyond the management of assets or resources.

Mana motuhake Enabling the right for Māori to be Māori (Māori self-determination); to exercise their

authority over their lives, and to live on Māori terms and according to Māori

philosophies, values and practices including tikanga Māori.

Mana tāngata Achieving equity in health and disability outcomes for Māori across the life course and

contributing to Māori wellness.

Mana Māori Enabling Ritenga Māori (Māori customary rituals) which are framed by Te Aō Māori

(the Māori world), enacted through tikanga Māori (Māori philosophy & customary

practices) and encapsulated within mātauranga Māori (Māori knowledge).

We will target, plan and drive our health services to create equity of health care for Māori to attain good health and well-being, while developing partnerships with the wider social sector to support whole of system change.

#### The Vision, Mission and Values from our District

We bring forward and join our values within our district. These will change as we become a team of teams within Health New Zealand.

#### **Hutt Valley**

#### Vision

Whanau Ora ki te Awakairangi: Healthy people, healthy families and healthy communities are so interlinked that it is impossible to identify which one comes first and then leads to another.

#### Mission

Working together for health and wellbeing.

#### Ō mātou uara – Values

Mahi Pai 'Can do': Mahi Tahi in Partnership: Mahi Tahi Te Atawhai Tonu Always caring and Mahi Rangatira being our Best

#### **Capital and Coast**

#### Vision

Keeping our community healthy and well

#### Mission

Together, Improve the Health and Independence of the People of the District

#### Value

Manaakitanga – Respect, caring, kindness Kotahitanga – Connection, unity, equity Rangatiratanga – Autonomy, integrity, excellence

## **District Responsibility**

The district leadership have collective accountability for leading with integrity and transparency a progressive, high performing organisation, aimed at improving the health and independence of the community we serve and achieving equitable outcomes for all. The leadership team are responsible for achieving this aim, aligned with our Region, within the available resources, through a skilled, empowered, motivated and supported workforce in line with government and HNZ policy.

## **Team/Service Perspective**

The Radiology Department serves the population of the Hutt Valley and Wairarapa areas. The Department receive a wide variety of clinical referrers, including Regional Plastic Surgery and Rheumatology services as well as referral from 2 Emergency Departments providing X-Rays, ultrasounds, MRI and CT scans.

#### Mō tō mātou rōpū

The Department are a friendly, professional and dedicated team of approximately 80 staff; with a "Can Do" attitude who ensure the best possible care for our patients. Our team includes: Radiologists, Sonographers, Medical Imaging Technologists, MRI Technologists, Nurses and Health Care Assistants, Administration/Bookings Team and Data/IT/Quality staff.

We offer a supportive workplace culture with a commitment to your on-going professional development and well-being, and we have a strong focus on ongoing quality improvement and

constructive relationships with clinical colleagues. The Radiology Department also holds International Accreditation New Zealand (IANZ) accreditation.

## Purpose of the role

The position of Medical Imaging Technologist General is to assist the Charge MIT with the provision of a high quality patient focused service at Hutt Hospital Radiology, Health New Zealand.

#### The MIT:

- Provides support for all Hutt Hospital Radiology staff to enable high quality service delivery across the hospital.
- Supports the establishment of a culture of continuous improvement that links Hutt Hospital Radiology service activities to overall hospital operational strategies
- Fosters excellence in operational standards and professional conduct for the Service
- Supports new and innovative ideas which improve patient experience and outcomes
- Identifies emerging issues, risks, threats and opportunities early and mitigates these

## **Key Relationships & Authorities**

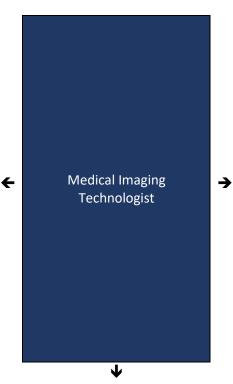
### Reports to:

 Unit Charge MIT and/or Charge CT MIT



#### **Internal Stakeholders**

- CHOD/SMOs
- Radiology Manager
- Radiologists
- Unit Charges
- Staff/Student MITs
- Quality Coordinator
- Administration Team Leader and Staff
- HCA's
- Nursing Staff
- RRIS/PACS Team
- Other Hospital Departments
- Orderlies and other support staff
- Health NZ Capital Coast & Wairarapa



### **External Stakeholders:**

- Patients
- Families
- NGO health providers
- Primary Health organisations

Direct reports:				
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### **Key Accountabilities**

The following role accountabilities may evolve with organisational change and there may be additional duties, relevant to this position that will be required to be performed from time to time.

The following expected results are provided as a guide for performance standards. The annual performance measurements will be discussed and agreed between the position holder and manager as part of annual performance planning and development.

- Ensure that your health and safety practice meets the requirements of health and safety at work legislation, applies Health New Zealand's policies and processes and contributes to a culture of safe practice
- Maintain a strict sense of professional ethics, confidentiality and privacy and abide by Health New Zealand's Code of Conduct
- Respond to the changing needs of Health New Zealand, performing other tasks as required
- Champion equality and diversity in the workplace including the Treaty of Waitangi

Key Accountabilities	Deliverables / Outcomes
Operate all Imaging equipment and its care and maintenance	<ul> <li>Displays competence in the full operation of all imaging equipment, its care and maintenance</li> <li>Equipment faults are reported to the nominated deputy or service manager for repair</li> <li>Breakdowns are minimised</li> </ul>
To ensure safe operating techniques	<ul> <li>Minimise unnecessary radiation of patients, visitors and staff.</li> <li>Personal radiation monitoring readings from NRL will be below the safe dose.</li> <li>Demonstrates comprehensive knowledge of operating techniques by complying with recommended procedures and NRL Code of Safe Practice</li> <li>Comply with all department and organisation policies and protocols</li> </ul>
To ensure patient care is of a high standard	<ul> <li>A safe working environment is maintained at all times, leaving the examination rooms clean and tidy and free from clutter</li> <li>Every reasonable effort is made to ensure that the patient remains comfortable at all times</li> <li>Patient reactions to any treatment are monitored and recorded</li> <li>Appropriate staff are notified as necessary, firstly with a Nurse or Radiologist and necessary documentation is completed</li> <li>Complaints from staff or patients reported in a timely manner</li> </ul>

To produce radiographic images of a high standard  To Ensure the Working Environment is Maintained in a Safe and Workable State	<ul> <li>Produce diagnostically readable images of a high standard for radiological reporting</li> <li>Uses own knowledge and experience to apply the most appropriate radiographic examination for diagnostic purposes</li> <li>Linen is changed as per department protocols</li> <li>Supplies are restocked as necessary. The need for reordering of supplies is anticipated and notified to the appropriate person</li> <li>Safe hygiene practices are demonstrated by complying with protocols for machine and equipment cleaning as well as effective.</li> </ul>
To display a high degree of professionalism	<ul> <li>protocols for machine and equipment cleaning as well as effective handwashing</li> <li>Displays a sound working knowledge of current professional practices and developments. This is achieved by reading relevant journals and texts, attending meetings and in-service educational sessions, consulting with colleagues and liaising with external agencies</li> <li>Assisting in the training of student MITs assuming responsibility where needed. Displays a willingness to impart sound and accurate knowledge to students</li> <li>Complies with relevant legislative requirements – holds a current</li> </ul>
Appropriate communication and interpersonal skills are used	<ul> <li>practicing certificate and liaises with Senior General MIT to maintain CPD</li> <li>Liaises with staff of radiology and other departments and disciplines as required to provide a well organised, efficient and client focused service to patients</li> <li>Displays a professional approach when dealing with patients and other staff, communicating clearly and effectively</li> <li>Attending and participating in staff meetings</li> <li>Explains purpose and process of procedure in clear concise language ensuring client confidentiality and privacy are maintained at all times</li> <li>Uses correct documentation where appropriate</li> <li>Accurate and timely record keeping is done, correctly entering all data into computer or other appropriate records</li> </ul>
Te Tiriti o Waitangi	<ul> <li>Work in partnership with stakeholders to achieve our equity goals for Māori and ensure Te Tiriti o Waitangi obligations are adhered to</li> <li>Equity outcomes are front and centre in goals, performance monitoring and plans for service and team performance</li> <li>Cultural competence is grown across the team, supporting inclusion and partnership.</li> </ul>
Health & Safety	<ul> <li>Ensure all Health &amp; Safety obligations under the legislation are applied and managed to and that a culture of safe practice is second nature</li> <li>Actively support and ensure compliance with Health &amp; Safety policy and procedures; ensuring staff also support and comply.</li> <li>Maintain a proactive culture of Health &amp; Safety supported by systems.</li> </ul>

 Ensure providers are aware of and have processes to comply with their health and safety responsibilities

## **Capability Profile**

Solid performance in the role requires demonstration of the following competencies. These competencies provide a framework for selection and development.

Competency	Behaviours			
Communication	<ul> <li>Promotes a credible image and inspires confidence</li> <li>Actively shares information, ideas and experience with others</li> <li>Works to building trusting relationships with customers and key stakeholders</li> <li>Communicates sensitive messages or disagreements with tact and diplomacy</li> <li>Treats people with respect and courtesy</li> <li>Brings conflict into the open and facilitates resolution</li> <li>Encourages the expression of differing and opposing views</li> </ul>			
Business Decision Making	<ul> <li>Confronts problems early, before they get out of hand</li> <li>Takes a stand and resolves important issues in the absence of the Charge MRI MIT</li> <li>Makes tough, pragmatic decisions when necessary in the absence of the Charge MRI MIT</li> <li>Reads the situation and looks at problems from many angles before making decisions</li> </ul>			
Taking Accountability	<ul> <li>Takes personal responsibility for making things happen</li> <li>Reinforces the values of Health New Zealand – Hutt Valley with others and leads by example</li> <li>Supports and advocates the position of Health New Zealand – Hutt Valley on all issues</li> <li>Demonstrates personal ownership of decisions made by the management team</li> <li>Acts ethically and with integrity</li> <li>Is open and honest with others</li> <li>Actively pursues self-learning and development</li> </ul>			
Interpersonal Savvy	<ul> <li>Relates well to all kinds of people – up, down, and sideways, inside and outside the organisation</li> <li>Builds appropriate rapport</li> <li>Builds constructive and effective relationships</li> <li>Uses diplomacy and tact</li> <li>Can diffuse even high-tension situations comfortably</li> </ul>			
Problem Solving	<ul> <li>Uses rigorous logic and methods to solve difficult problems with effective solutions</li> <li>Probes all fruitful sources for answers</li> <li>Can see hidden problems'</li> <li>Is excellent at honest analysis</li> </ul>			

Competency	Behaviours		
	Looks beyond the obvious and doesn't stop at the first answer		
Quality & Innovation	<ul> <li>Provides quality service to those who rely on one's work.</li> <li>Looks for ways to improve work processes - suggests new ideas and approaches.</li> <li>Explores and trials ideas and suggestions for improvement made by others.</li> <li>Shows commitment to continuous learning and performance development.</li> </ul>		
Negotiating	<ul> <li>Can negotiate skilfully in tough situations with both internal and external groups;</li> <li>Can settle differences with minimum noise;</li> <li>Can win concessions without damaging relationships;</li> <li>Can be both direct and forceful as well as diplomatic;</li> <li>Gains trust quickly of other parties to the negotiations;</li> <li>Has a good sense of timing</li> </ul>		

## **Experience and Capability**

#### A. Knowledge, Skills & Experience:

- Computing skills
- Excellent customer service skills, skilled at listening to customers to assess their needs, communicating effectively with a wide range of customers and managing customer expectations
- Planning and organising skills, ability to manage a range of tasks at one time and carry them through to completion
- Good communication skills, ability to establish and maintain professional working relationships, communicate effectively with others and express ides and/or information clearly – both verbally and in writing
- High level if interpersonal skills, able to communicate effectively with a wide range of people from diverse backgrounds, able to assert oneself confidently and tactfully
- Ability to manage a high degree of confidentiality and manage sensitive information

#### B. Essential Professional Qualifications / Accreditations / Registrations:

- Relevant Diagnostic Medical Imaging Technologist qualification
- Current registration and practicing certificate with Medical Imaging Technologist Board
- Current CPD in line with appropriate professional standards
- Well-developed general radiographic skills including emergency, ward, outpatient, theatre and mobile work
- Ability to work with a range of radiographic equipment

#### C. Someone well-suited to the role will place a high value on the following:

- Being a good team player; able to work with others to achieve team goals
- Able to work independently without supervision, using initiative
- Able to work under pressure
- Flexible, positive attitude to work
- Accurate and efficient work practices

## Ma tini, ma mano, ka rapa te whai By joining together we will succeed

Health New Zealand is committed to Te Tiriti o Waitangi principles of partnership, participation, equity and protection by ensuring that guidelines for employment policies and procedures are implemented in a way that recognises Māori cultural practices.

We are committed to supporting the principles of Equal Employment Opportunities (EEO) through the provision and practice of equal access, consideration, and encouragement in the areas of employment, training, career development and promotion for all its employees.

Date Effective	 	 	
Manager's Name &	 	 	
Signature			
Employee's Name &	 	 	
Signature			